



CHAPTER 20

ARTICLE 10A - TRANSPORTATION NETWORK COMPANIES

N.C.G.S. § 20-280.2.

Permissible services and limitations.

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§ 20-280.2(a)

A transportation network company holding a valid permit issued under this Article and continuously meeting the requirements of this Article may operate in the State. The transportation network company may charge a fee for the TNC service. The fee must meet the following requirements:

- (1) The transportation network company's online-enabled application or platform must disclose the fee calculation method before a passenger makes a ride request.
- (2) The transportation network company's online-enabled application or platform must provide the option for a passenger to receive an estimated fee before the passenger makes a ride request.
- (3) The transportation network company must send an electronic receipt to the customer that includes the following:
 - a.The locations where the TNC service started and ended.
 - b.The total time and distance of the TNC service.
 - c.An itemization and calculation of the total fee paid.
- (4) The fee must be paid electronically through the transportation network company's online-enabled application or platform. No cash may be exchanged for the TNC service.

§ 20-280.2(b)

A TNC driver may provide TNC service for compensation in the State. (2015-237, s. 1.)

END OF SECTION TEXT

APPARATUS FOLLOWS — DERIVED, NOT ENACTED

APPARATUS III

Citation

FULL SECTION

N.C. Gen. Stat. § 20-280.2 (2026).

PINPOINT

N.C. Gen. Stat. § 20-280.2(a) (2026).

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