



CHAPTER 132

N.C.G.S. § 132-1.14.

Personally identifiable information of public utility customers.

SOURCE	LAST AMENDMENT IN THIS TEXT	RETRIEVED	SOURCE FINGERPRINT
General Statutes of North Carolina, as published by the General Assembly	No amendment history on record	21 September 2026, 02:54 UTC	808f27c3242be03b520cfa61 - 97e40c5dc50cde8ef68e966a - 558f64b0c863ff50

- § 132-1.14(a)

Except as otherwise provided in this section, a public record, as defined by G.S. 132-1, does not include personally identifiable information obtained by the Public Staff of the Utilities Commission from customers requesting assistance from the Public Staff regarding rate or service disputes with a public utility, as defined by G.S. 62-3(23).
- § 132-1.14(b)

The Public Staff may disclose personally identifiable information of a customer to the public utility involved in the matter for the purpose of investigating such disputes.
- § 132-1.14(c)

Such personally identifiable information is a public record to the extent disclosed by the customer in a complaint filed with the Commission pursuant to G.S. 62-73.
- § 132-1.14(d)

For purposes of this section, "personally identifiable information" means the customer's name, physical address, email address, telephone number, and public utility account number. (2017-10, s. 2.1(c); 2025-25, s. 29(1).)

END OF SECTION TEXT

APPARATUS FOLLOWS — DERIVED, NOT ENACTED

APPARATUS II
3 AUTHORITIES

Authorities referenced

Every G.S. cross-reference appearing in the text of this section, in order of first appearance. Nothing is characterized; the operative language is quoted from the section itself.

REFERENCE	APPEARS IN	OPERATIVE LANGUAGE IN THIS SECTION
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G.S. 132-1	(a)	"a public record, as defined by"
G.S. 62-3(23)	(a)	"a public utility, as defined by"
G.S. 62-73	(c)	"filed with the Commission pursuant to"

APPARATUS III

Citation

FULL SECTION

N.C. Gen. Stat. § 132-1.14 (2026).

PINPOINT

N.C. Gen. Stat. § 132-1.14(a) (2026).

Pinpoint keys are set in the left margin of the text rather than line numbers: subsection designators are stable across editions and paper sizes, line numbers are not.

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