



CHAPTER 131E

ARTICLE 6 - HEALTH CARE FACILITY LICENSURE ACT

N.C.G.S. § 131E-144.3.

Declaration of home care clients' rights.

SOURCE	LAST AMENDMENT IN THIS TEXT	RETRIEVED	SOURCE FINGERPRINT
General Statutes of North Carolina, as published by the General Assembly	No amendment history on record	21 September 2026, 03:03 UTC	843a795e84b287fd8eebd679 - 67a27630a66fe2f3eec787ce - a301a4ea64789644

Each client of a home care agency shall have the following rights:

To be informed and participate in his or her plan of care.

To be treated with respect, consideration, dignity, and full recognition of his or her individuality and right to privacy.

To receive care and services that are adequate, appropriate, and in compliance with relevant federal and State laws and rules and regulations.

To voice grievances about care and not be subjected to discrimination or reprisal for doing so.

To have his or her personal and medical records kept confidential and not be disclosed except as permitted or required by applicable State or federal law.

To be free of mental and physical abuse, neglect, and exploitation.

To receive a written statement of services provided by the agency and the charges the client is liable for paying.

To be informed of the process for acceptance and continuance of service and eligibility determination.

To accept or refuse services.

To be informed of the agency's on-call service.

To be informed of supervisory accessibility and availability.

To be advised of the agency's procedures for discharge.

To receive a reasonable response to his or her requests of the agency.

To be notified within 10 days when the agency's license has been revoked, suspended, canceled, annulled, withdrawn, recalled, or amended.

To be advised of the agency's policies regarding patient responsibilities. (2005-276, s. 10.40A(n); 2011-314, s. 6.)

END OF SECTION TEXT

APPARATUS FOLLOWS — DERIVED, NOT ENACTED

APPARATUS III

Citation

FULL SECTION

N.C. Gen. Stat. § 131E-144.3 (2026).

Pinpoint keys are set in the left margin of the text rather than line numbers: subsection designators are stable across editions and paper sizes, line numbers are not.

COLOPHON

Provenance

This document reproduces the text of one section of the General Statutes of North Carolina from a source file whose SHA-256 digest is printed on every page. The digest fixes the bytes this export was made from; if the State's file changes, the digest will not match.

The text of the section is unaltered. Subsection designators have been moved from the run of text into the margin. The amendment history and the table of authorities are derived from the section by mechanical extraction — they add no characterization of the law.

This is not the official text. The official text is published by the General Assembly of North Carolina.

SET IN SPECTRAL AND ARCHIVO
NORTH CAROLINA LAW — STATUTE EXPORT, FORMAT V1

